

Curious Pastimes Privacy Policy Published August 2021

This Privacy Policy details how we collect, use and disclose personal information. This Privacy Policy has been drafted to comply with UK legal standards and will be modified as necessary to meet new legislation. Curious Pastimes Ltd. is a data controller.

Our contact details

Name: Curious Pastimes Ltd.

Address: Curious Pastimes Ltd., 168a Hoylake Road, Moreton, Wirral, CH46 8TQ

E-mail: info@curiouspastimes.co.uk

Personal information: According to the EU-GDPR (EU General Data Protection Regulation) and Data Protection Act 2018 (UK equivalent legislation), this means any information relating to an identifiable person who can be directly or indirectly identified, in particular by reference to an identifier. This definition provides for a wide range of personal identifiers to constitute personal data, including names, addresses, unique identification number, location data or online identifier, reflecting changes in technology and the way organisations collect information about people.

There is an additional category of personal information relating to sensitive personal data, which includes information relating to (but not limited to) criminal convictions, religion/faith information or medical conditions, we may collect or record these in the course of investigations or complaints if required but we will not collect these generally.

The type of personal information we collect: We collect and process personal information concerning customers and volunteer staff. We collect and process this personal information under the lawful basis of legitimate interest: processing orders for customer bookings and production of ID cards.

We also collect and process sensitive personal information about medical conditions to facilitate assistance if required during our events, this information is categorised and is only carried by appropriate personnel, for example in a medical situation or by our administrative staff when producing ID cards. We collect and process this personal information under the lawful basis of legitimate interest.

We share personal information, only if necessary during an incident at an event, with a third-party medical services company (UK Medical & Event Services <http://www.event-medical.co.uk>) who we contract to provide emergency medical assistance during our events.

We do not collect any personal information through the operation and use of our website, such as analytics data.

How we store personal information: Personal information is securely stored on our private internal IT systems. This information is stored while a person is a customer of Curious Pastimes Ltd. and is purged on request from a customer.

Data protection rights if we hold your personal information:

Under data protection law, you have rights including:

- Your right of access - You have the right to ask us for copies of your personal information.
- Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

- Your right to erasure/being forgotten - You have the right to ask us to erase your personal information in certain circumstances.
- Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.
- Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.
- Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights unless a request is deemed spurious or excessive. If you make a request, we will endeavour to fulfil your request within 30 days of the request being received and you will be notified if a request will take longer than this timeframe to fulfil. Please contact us at the details above if you wish to make a request or if you have any concerns about our use of your personal information. Our ICO registration reference is Z6858614.

You can also complain to the ICO if you are unhappy with how we have used your data:

Address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>